

A guide to Education Welfare Services for
children and young people



Working with young people

Everyone has problems at school from time to time. Sometimes these problems can affect how you feel about going to school.

Often these problems can be easily sorted but sometimes having support from an Education Welfare Officer can help you.

How can the Education Welfare Service help?

An Education Welfare Officer would meet with you and your family either at home or in school. The aim of this first meeting is to find out why you find it difficult to go to school. The Education Welfare Officer would then work with you, your family and school to make a plan for the future.



How can an appointment be organised?

- » self - referral
- » through the school's attendance officer
- » through your head of year/house
- » through your headteacher

All students are expected to attend school every day unless there is a genuine medical or other reason for absence. You are expected to be punctual every day. Should you arrive late for school, you must sign in.

You must not leave the premises during the school day without providing a letter from your parent or carer.

What sort of advice can the Education Welfare Service provide?

The Education Welfare Officer can provide help and support on:

- » attendance
- » bullying
- » homework or class-work issues
- » exclusions
- » ways of contacting other agencies for further help and support.

What happens after the meeting?

The aim of the Education Welfare Service is to ensure that all children in every school have the same opportunities to achieve success through regular school attendance.

So, after the meeting, the Education Welfare Officer will continue to monitor your attendance at school and will meet with you again if further support is required.

Juvenile employment

It is against the law for any pupil under 13 years of age to have a part-time job, only those aged 13 years or over may be employed. The employer has a legal duty to register the young person with the Education Welfare Service and to apply for a work permit.

Anyone working without a permit is doing so contrary to the law. More importantly, they may not be covered by insurance should they suffer an injury whilst working.



Contact details

For further information look us up on:

<http://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/education-welfare>

Telephone: **01872 323400**

Education Welfare Service
Education, Health and Social Care
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If you would like this information in another format or language please contact:


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